

Dear Judges,

I am waiting for the return of my cryptocurrency; I wonder if you could help me, please?

The email address I used to join Celsius was [m9prw57hwq@privaterelay.appleid.com](mailto:m9prw57hwq@privaterelay.appleid.com)

The secondary email I used on Celsius was [samd123@hotmail.com](mailto:samd123@hotmail.com)

The email I have with Paypal is [samd123@hotmail.com](mailto:samd123@hotmail.com)

The email I have with Coinbase is [samd123@hotmail.com](mailto:samd123@hotmail.com), and my account with them is active and up to date.

The only communication I've had from Stretto is this message below, and nothing since.

Please help me. Do I need to do something?

Yours sincerely

Sam Diamond

Action Required: Your Claim Distribution Encountered an Error at Coinbase

Stretto Celsius Network To: [m9prw57hwq@privaterelay.appleid.com](mailto:m9prw57hwq@privaterelay.appleid.com) Fri 2024-02-16 2:46 PM

Dear SAMUEL MICHAEL DIAMOND

You are receiving this email because no Coinbase account was found matching the details on file for you. As such, Coinbase was unable to complete your claim distribution.

**Action Required**

- **Ensure you have an active account at Coinbase using the same email address used for your Celsius account.**
  1. If you do not already have an account at Coinbase, please [create an account](#)
  2. If you already have an existing Coinbase account, ensure the email address matches the email associated with your Celsius account. [How to change your Coinbase account information](#)
- **Ensure your personal information is up to date and accurate in your Celsius Account, including your email and date of birth. This information will be used to verify your identity for your claim distribution with your Coinbase account, and must match your government issued ID.**

**It is recommended that you change the email associated with your Coinbase**